

VDMK-210002 November 2023 ViSCO Technologies Corporation

VTV-9000U (U2 / U3) End of Sales Notification

Dear valued customer,

Today, we are announcing the end of sales of VTV-9000U (U2/U3) [V9KUEPL2-1**/V9KUEPL3-1MV]. We were notified of the discontinuation of one of the main parts used in the product, and due to the difficulty in procurement of the part, we have determined that we can no longer continue providing this product. We thank you for your understanding in this matter.

Thank you for using the VTV-9000 series.

Details:

1. Product

Product Name: VTV-9000U

Model No.: V9KUEPL2-1** / V9KUEPL3-1MV

* If you are unable to verify the product model number of your unit, please note down the serial number and contact our company.

2. Maintenance service period

Five years until January 2029

We will provide further notification when the end of maintenance date approaches.

3. Regarding Maintenance:

Please note that if it is determined that the part that needs to be repaired or replaced is the above-mentioned discontinued part, we may have to discontinue maintenance before the above-mentioned end of maintenance date.



4. Successor Product

Successor VTV-9000U(U4)[V9KUEPL4-2MV] is available for your consideration. For details regarding migration and latest product, please contact our sales representative.

End of Notice

If you have any questions, please contact our sales representative.

ViSCO Technologies (Thailand) Co.,Ltd.

Room 1313, 54 BB Bldg., Sukhumvit 21Road(Asoke), Klongtoey-Nua, Wattana, Bangkok, 10110, Thailand

TEL: 02-664-3236 Email: info@visco-tech.co.th