



To customers

VDMK-200006

July 2022

ViSCO Technologies Corporation

End of Maintenance Service for VT Digital E [VTC-500EM10-SE]

Dear Customers,

Please be informed that maintenance service for VT Digital E camera [VTC-500EM10-SE] will be terminated. We were informed that some major components for the product will go out of production and procurement of those parts becomes difficult; for the said reason, we have come to a conclusion that we could no longer provide maintenance service.

We very much appreciate your understanding on this matter.

Thank you for continuing to use the VTV-9000 series.

Details:

1. Product

Name: VT Digital E Camera 5M Monochrome

Model No.: VTC-500EM10-SE

* If you are unable to verify the product model number of your unit, please note down the serial number and contact our company.

2. Schedule

End of Maintenance Date: December 31, 2022



3. Successor product

Successor VT Digital E Camera [VTC-E050M00-SE] is available for your consideration.

For details regarding migration and latest products, please contact our sales representative.

	New	Old
Monochrome camera	VTC-E050M00-SE	VTC-500EM10-SE
Sensor size	2 / 3inch (8.4 x 7.1 mm)	2 / 3inch (8.4 x 7.1 mm)
Pixel size (μm)	3.45 x 3.45	3.45 x 3.45
Transfer time / Frame rate	48ms / 21fps	67ms / 15fps
Image size (pixel)	2448 x 2048	2448 x 2050
Power supply	Not required	Not required
Shutter speed (s)	1 / 8 ~ 1 / 20,000**	1 / 8 ~ 1 / 10,000
Lens mount	C	C
External dimensions (mm)	35 x 35 x 53.4	35 x 35 x 55.9
Weight	100g	130g
Compliant software version	Ver 5.4.6 Build1	Ver4.0.0 Build1

* When using a version earlier than Ver 6.1.0 Build 1, the shutter speed will be 1/8 to 1/10,000.

End of Notice

If you have any questions, please contact our sales representative.

ViSCO Technologies USA, Inc.

855 East Golf Road, Suite 1125, Arlington Heights, IL 60005, USA

Phone: +1-773-332-3775

Email: info@visco-tech.us