



VDMK-150009

Jun. 2017

ViSCO Technologies Corporation

Announcement: VTV-9000ST (ST1) End-of-Maintenance service

Dear customers,

Thank you very much for your continued business with us.

Please be informed that maintenance service of the general-purpose machine vision system VTV-9000ST (ST1), will be terminated.

As the major components used in the product were difficult to procure due to out of production, continuous supply of the product is no longer possible and we would like to notify the end of the maintenance service. We very much appreciate your understanding on this matter.

We look forward to your continued choice for VTV-9000 series in the future.

Please see below information for the detail of the End-of-Maintenance service.



1. Target Model

VTV-9000ST (ST1)

Model number: [V9KS***1-***]



VTV-9000ST1

*If you can't confirm through the model number, please contact us with the preparation of the serial number.

2. Schedule

End of maintenance

3. Maintenance support

Although we have informed the end of maintenance service, we will continue your support within the possible range. If you found any defective, please contact to our sales.

We will collect your device, and see if we can conduct the maintenance.

In case component(s) are required for replacement, we cannot conduct maintenance, so please consider the purchase of succession model.

4. Succession Model

Please consider VTV-9000ST (ST7) for the succession model.

Please contact our sales person for the detail of the product shift and the specification of the succession models.

Please contact our sales person for any questions.

ViSCO Technologies Corporation

20th Floor, New Pier Takeshiba North Tower, 1-11-1 Kaigan,

Minato-ku, Tokyo, 105-0022 Japan

TEL: 03-6402-4506 FAX: 03-6402-4508 Email: info@visco-tech.com