



VDMK-140010  
September, 2016

**Notice: End of Maintenance Service for VTV-9000mini (mini0 / mini1)**

Dear Customers,

Thank you very much for your continued business with ViSCO Technologies.

Please be informed that maintenance service for our general purpose vision system, VTV-9000mini (mini0) and VTV-9000mini (mini1) will be terminated.

We were informed that some major components for the said models will go out of production and procurement of those parts becomes difficult; for the said reason, we have come to a conclusion that we could no longer provide maintenance service. We very much appreciate your understanding on this matter.

We look forward to your continued choice for VTV-9000 series in the future.

Yours sincerely,

Sales Division  
ViSCO Technologies Corporation

--- Notes ---

1. Target Models

VTV-9000mini (mini0)

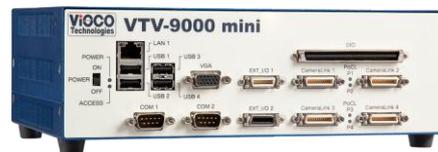
Following is the model number;

- V9KM\*\*\*0-\*\*

VTV-9000mini (mini1)

Following is the model number;

- V9KM\*\*\*1-\*\*



VTV-9000mini (mini0 / mini1)

\* In case you cannot confirm the model number, please provide serial number of your vision system and inquire us.



2. Measure  
Terminate maintenance service
  
3. Maintenance Service  
Our maintenance service would end; however, we would consider providing support as much as possible. In case of failure, please contact ViSCO sales representative. ViSCO would receive the controller from customer and check whether it could be repaired or not.  
In case component replacement is required, repair service would not be provided. In such case, please consider replacing with a newer model.
  
4. Succession Model  
VTV-9000mini (mini6) is the succession model for your consideration.  
For details on transition and latest models, please inquire ViSCO sales representative.

---End of Notes---

For any queries on this announcement, please contact ViSCO sales representative.

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