

**Notice: End of Maintenance Service for VTV-9000ST (ST0) and VTV-9000N (N0)**

**Dear Customers,**

Thank you very much for your continued business with ViSCO Technologies.

Please be informed that maintenance service for our general purpose vision system, VTV-9000ST (ST0) and VTV-9000N (N0) will be terminated.

We were informed that some major components for the said models will go out of production and procurement of those parts become difficult; for the said reason, we have come to a conclusion that we could no longer provide maintenance service. We very much appreciate your understanding on this matter.

We look forward to your continued choice for VTV-9000 series in the future.

Yours sincerely,

Sales Division  
ViSCO Technologies Corporation

--- Notes ---

1. Target Models  
VTV-9000ST (ST0)  
Following is the model number;  
• V9KS\*\*\*0-\*\*  
  
VTV-9000N (N0)  
Following is the model number;  
• V9KN\*\*\*0-\*\*



VTV-9000ST



VTV-9000N

\* In case you cannot confirm the model number, please provide serial number of your vision system and inquire us.



2. Schedule  
End of maintenance service
  
3. About Maintenance Service  
Our announcement service would end; however, we would consider providing support as much as possible. In case of failure, please contact ViSCO sales representative.  
ViSCO would receive the controller and check whether it could be repaired or not.  
In case component replacement is required, repair service would not be provided. In such case, please consider replacing with a newer model.
  
4. Succession Model  
VTV-9000ST (ST7) is the succession model for your consideration.  
The succession model does not support analog camera/digital camera. In case analog and digital cameras are currently used, please consider transition to VT Digital camera.  
For details on transition and latest models, please inquire ViSCO sales representative.

---End of Notes---

For any queries on this announcement, please contact ViSCO sales representative.

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